

# MICHIGAN 2-1-1 ONLINE RESOURCE SEARCH QUICK REFERENCE GUIDE

A QUICK REFERENCE GUIDE TO FINDING RESOURCES USING THE  
MICHIGAN 2-1-1 ONLINE DATABASE

Please see online database user guide for detailed instructions



# MICHIGAN 2-1-1 ONLINE SEARCH



Search Our Database to find Community Resources



Connect to an Information & Referral Specialist now

Press three simple digits 2-1-1

A friendly voice to talk with you 24 / 7 / 365

From the home page select one of the three search options: Keyword, Guided, or Advanced

## Keyword Search

Enter a keyword or phrase associated with the service you are seeking along with the desired zip code on the left and click the Search button on the right.

Connecting People to Services  
Everywhere and Always in Michigan

How can we help?  
food, community clinic, name of agency, etc.

Is Like

Zip

Sort by closest

Press ENTER on your keyboard to Search or click on the SEARCH button found at the top right corner

Use our Guided Search

Use our Advanced Search

Start Over

Michigan 2-1-1

## Search Results

A list of resources will appear on the right and each result will appear as shown below.

**FOOD PANTRIES by CITY OF LANSING**

124 West Michigan Avenue, Lansing MI, 48933

(517) 483-4477 View Website Get Directions

Hours of Operation: Date: Sat, February 17, 2018 Time: 9am-11am (or until the food runs out) Where: St. Thomas Aquinas Parish Alton Road East Lansing, MI 48823

Intake Procedure: Walk-ins accepted; call for more information

Intake Requirements / Documents Required: - Valid State ID card or Driver's License

Cost: No fees

Eligibility Requirements: Any individual or family with limited or low income jobs, and senior citizens on fixed incomes

More Details

Service details

Click to view agency website

Click to view on Google Maps

Click to view agency details

## Guided Search

The guided search displays a list of categories. Select the one that most closely matches the resources you are seeking and a list of more specific subcategories will appear.

Connecting People to Services  
Everywhere and Always in Michigan

Use our Guided Search

BILL PAYMENT ASSISTANCE	COMMUNITY SERVICES	DISASTER SERVICES	EDUCATION
EMPLOYMENT AND FINANCIAL SUPPORT	FOOD	GIVE HELP	HEALTH CARE
HOUSING AND UTILITIES	MENTAL HEALTH AND SUBSTANCE ABUSE	PERSONAL AND HOUSEHOLD ITEMS	TARGET GROUPS
TRANSPORTATION			

Not finding what you are looking for? Dial 2-1-1

When the subcategories appear, click 'View Resources' under the option that most closely matches the resources you are seeking and specific searchable terms will appear.

The Guided Search will open a map and list of results based on the search term. Enter zip code, location and/or keyword(s) to filter the results based the needs of the person seeking assistance and click search.

## Advanced Search

The advanced search allows you to use multiple search criteria to narrow search results. Please see user guide for complete instructions on using this search option. On the right is a Search Guide with step by step instructions. Search Criteria is entered on the left. After entering all desired search criteria click search, found on the upper right.

Advanced Search



**Search Criteria**

Enter the city, county or zip where you are looking for services Physical

City

County

Zip

---

**Find an Agency**  
 Restricts the search to services provided by agencies matching the terms entered here.

---

**Service Category Term**  
 We will assist you with possible terms as you type.

---

**Service Keyword**  
 Expand your search by entering a word or phrase.

---

Add your county, city, or zip of residence to confirm that your area is served by listed services

**Search Guidance**

**Need help now? Dial 2-1-1**

New to the Michigan 2-1-1 database? Use the tips below to help you decide which fields are best for your search.

**SEARCH Guide:**

**Step 1:** Add the location where you are looking for services. You can add city, county and/or zip. By adding a zip code your results will sort by proximity to that zip code.

**Step 2:** Look for an **Agency** OR a **Specific type of Service**.

If you are looking for a specific Agency be sure to use the proper name. If you do not know the full name use the keyword field to search.

Use the Service Category field to search by a specific indexed category the service is filed under. Begin typing and we will suggest categories that are in our index.

Use the Keyword field to search on all agency names, service names, or words or phrases that are likely to appear in the service description.

**Step 3:** To narrow your results even further, use the **Geographic Area Served** field to only return results that are available in the area you are looking for help. You can enter a county, city or specific zip code.

**Advanced Search Tip:** Simply click on the Search Criteria tab to view or change your search criteria.

Start Over

Try Our Guided Search

Use Our Keyword Search

## Advanced Search

Search Criteria

Search Results

**Search Criteria**

Enter the city, county or zip where you are looking for services Physical

City

County

Zip

---

**Find an Agency**  
 Restricts the search to services provided by agencies matching the terms entered here.

---

**Service Category Term**  
 We will assist you with possible terms as you type.

---

**Service Keyword**  
 Expand your search by entering a word or phrase.

---

Add your county, city, or zip of residence to confirm that your area is served by listed services

Enter desired agency site location info in these fields

Start typing search term here to see suggestions

Use a keyword or phrase to narrow search

Enter location of person seeking help here

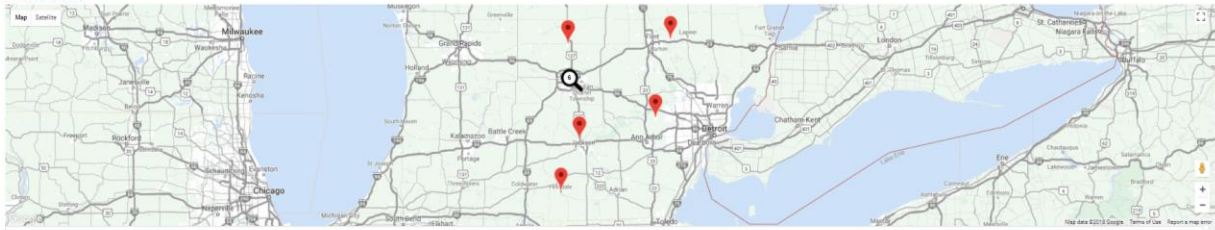
## Advanced Search Results

A list of resource results and map will appear. The list will include Service Name, Site Name, Address and Phone Number. Click on the Service Name of a resource to view service details.

Search Criteria Search Results

### Resource Search Results

Resource Search Results



Service Name	Site Name	Site Street/Physical Address	Site Phone 1	Site Phone 1 Type
FOOD PANTRIES, PERSONAL, GROOMING SUPPLIES AND DIAPERS	CRISTO REY COMMUNITY CENTER	1717 North High Street Lansing MI, 48906	(517) 372-4700	Main
FOOD PANTRIES	SAVIATION ARMY (THE) - HILLSDALE	160 East Bacon Street Hillsdale MI, 49242	(517) 437-4240	Main
FOOD PANTRY	MASON FOOD BANK	118 West Oak Street Suite 101 Mason MI, 48854	(517) 676-2543	Main
FOOD PANTRY	ACTIVE FAITH COMMUNITY SERVICES	401 South Washington Street South Lyon MI, 48178	(248) 437-9790	Main
FOOD PANTRIES AND SOUP KITCHENS	COMPASSIONATE MINISTRIES OF JACKSON COUNTY	3905 Clinton Road Jackson MI, 49201	(517) 395-2652	Main
FOOD PANTRIES	BEACON OF HOPE FAMILY CARE CENTER	401 South Swagles Street St. Johns MI, 48879	(989) 224-0328	Main
FOOD AND MATERIAL GOODS PANTRIES	EASTSIDE COMMUNITY ACTION CENTER	1001 Dakin Street Lansing MI, 48912	(517) 853-0414	Main
FOOD PANTRIES	HOMELESS ANGELS	Array,	(844) 464-6635	Toll Free
FOOD PANTRIES	CITY OF LANSING - HUMAN RELATIONS & COMMUNITY SERVICES DEPARTMENT	124 West Michigan Avenue 4th Floor Lansing MI, 48933	(517) 483-4477	Main
FOOD PANTRIES AND MATERIAL GOODS	GRAND LEDGE SEVENTH DAY ADVENTIST COMMUNITY SERVICE CENTER	4900 Burt Avenue Grand Ledge MI, 48837	(517) 627-4917	Main

2 Next

Below is an example of a service detail view. Description of the service/program is in the center of the screen, additional services provided by the organization is located on the left. The address and phone number can be viewed in the results list.

CRISTO REY COMMUNITY CENTER

- Site
  - CRISTO REY COMMUNITY CENTER
- Service
  - ANGER MANAGEMENT
  - CERTIFICATES/HOBS ASSISTANCE AND CONGREGATE MEALS/NUTRITION SITES AT THE SENIOR
  - COMPREHENSIVE OUTPATIENT SUBSTANCE ABUSE AND MENTAL HEALTH COUNSELING
  - EXTREME HEAT COOLING PROGRAMS/ COLD WEATHER SHELTERS/WARMING CENTERS
  - FOOD LINES
  - FOOD PANTRIES, PERSONAL, GROOMING SUPPLIES AND DIAPERS**
  - GENERAL CLOTHING PROVISION AND DONATION PROGRAMS
  - GENERAL COUNSELING SERVICES AND FAMILY COUNSELING AGENCIES
  - HEALTH CARE AND HAZARDOUS MATERIALS CONTROL IN COMMUNITY CLINICS
  - MONEY MANAGEMENT
  - More...

### Service

**Service Details**

Service Group Name  
FOOD PANTRIES, PERSONAL, GROOMING SUPPLIES AND DIAPERS

Program Name

AKA

**Services**

Program Area Served  
Lansing residents living in zip codes 48906, 48823 and 48917

Service Description  
Offers food for families and individuals, personal needs, infant formula and diapers to area residents.

Eligibility  
Residents of Lansing living in zip codes 48906, 48823 and 48917

Application/Intake Process  
Call for appointment

Documents Required  
Picture ID and proof of residency

Fees  
No fees

Method of Payment Accepted  
Not applicable

Hours of Operation  
Mon-Fri 9am-5pm

**Service Info**

Associated Sites  
CRISTO REY COMMUNITY CENTER

**Phones**

Phone Number 1  
(517) 372-4700

Phone Number 1 Extension  
249

Phone Number 1 Phone Type  
Main

Phone Number 1 Note

Phone Number 1 Contact Name  
Taylor Jackson

Contact email  
tjackson@cristorreycommunity.org

Contact URL  
CR

Phone Number 2  
(517) 372-8499

Phone Number 2 Extension

Phone Number 2 Phone Type  
Fax

\*\*\* For further information about the Advanced Search option see the detailed online database user guide. \*\*\*